

## **PTC India Financial Services Limited wants you to be digitally safe and would like to inform its customers, vendors, partners and other stakeholders to follow best cyber practices**

**Cyber perpetrators use a technique – called as Phishing – to trick users into providing personal information and then create new user profile or install malware into your system to steal sensitive information / data.**

**Requests for personal information, generic greetings or lack of greetings, misspellings, unofficial "from" email addresses, unfamiliar webpages, and misleading hyperlinks are the most common indicators of a phishing attack. It is encouraged that users to pay cautious attention and prevent themselves from phishing attacks.**

**PTC India Financial Services Limited shall not:**

- 1. Address you by generic person, such as Dear Customer / Dear Business Partner**
- 2. Send you email from a generic domain email**
- 3. Force you to visit a particular website**
- 4. Invite you to click on unsolicited URL / links**
- 5. Share unsolicited attachments**
- 6. Ask you to download attachments or click on embedded links on emails**